



Shiatsu Neck & Shoulder Massager

Deep Kneading Neck & Shoulder Relief

User Manual

RZ-NMSC

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1.0 GETTING STARTED

Thank you for your purchase. Please read this user manual carefully before using the Shiatsu Neck & Shoulder Massager and keep it for future reference.

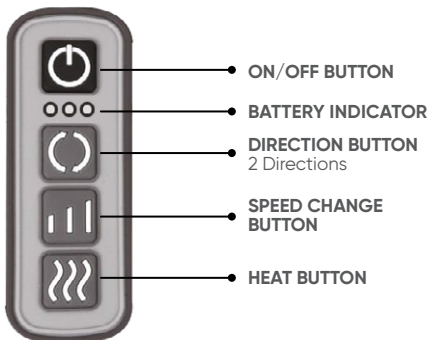
1.1 WHAT'S IN THE BOX

1 x Ryze Neck & Shoulder Massager, 1 x type-C charging cable, 1 x User Manual



1.2 SHIATSU NECK MASSAGER & SHOULDER INTRODUCTION




2.0 CONTROLS




2.1 POWER

- Press  the Power button to turn the massager on with heat activated automatically.
- The massager will automatically switch off after 15 minutes.
- Press  the Power button at any time to turn the massager off.

2.2 DIRECTION

- Press  the Direction button to switch the massage direction between clockwise and anti-clockwise.
- The massager will automatically change direction every 60 seconds.

2.3 SPEED

- Press  the Speed button to cycle through the massage speeds: Low, Medium or High.

2.4 HEAT

- Press  the Heat button to cycle through the heat settings: Low, High or Off.

3.0 RECOMMENDED AREAS FOR MASSAGE



SHOULDER



BACK



WAIST



ABDOMEN



HIPS



CALF



FEET



ARMS

4.0 CHARGING INSTRUCTIONS

- Only use the supplied charging cable with a compatible charger with the rating specified in Technical Specifications.
- Connect the neck massager to the charger using the supplied charging cable.
- A full charge takes approximately three hours.
- Unplug after charging. The massage cannot be used while charging.

5.0 CARE & MAINTENANCE

- Store the massager in a dry, dust-free location.
- Keep the massager away from drinks or beverages to avoid contact with liquid.
- Never immerse the massager in water or any other liquid.
- Clean the surface with a soft, dry cloth. Avoid solvents, chemicals, or abrasive cleaners.
- Ensure the massager is powered off and unplugged before cleaning or storing
- Do not attempt to disassemble, repair, or modify the massager yourself.

6.0 PRECAUTIONS

Consult a doctor before using massager if you have:

- Acute illnesses or infections.
- Malignant tumours.
- Cardiac conditions or heart dysfunction.
- Abnormal blood pressure.
- High fever.
- Skin problems, sensory disorders, or reduced skin sensation.
- Are pregnant.
- Are undergoing medical treatment or experiencing discomfort.

Do not use this product if you:

- Are in the first trimester of pregnancy
- Have a pacemaker, AICD, or any implanted electronic device
- Are being treated for deep vein thrombosis (DVT)

7.0 SAFETY WARNINGS

- Stop using the massager immediately if you experience any pain or discomfort. Consult a medical professional if symptoms persist.
- Do not use the massager while sleeping.
- Avoid using the massager on broken, irritated, or inflamed skin, and on areas with nerve damage.
- Always start with the lowest intensity and increase gradually.
- Do not use while driving or operating machinery.
- The massager is intended for personal relaxation purposes only and is not a substitute for medical equipment.
- The massager is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Children must be supervised not to play with the massager.
- The massager has a heated surface. Persons insensitive to heat must be careful when using the massager.

8.0 TECHNICAL SPECIFICATIONS

Model	RZ-NMSC
Input	5V =
Rated Voltage	5V=2A
Rated Power	24W
Battery Capacity	2000mAh

9.0 WARRANTY TERMS AND CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian Consumer Law. Directed Electronics Australia Pty Ltd (Directed Electronics) warrants that this product is free from defects in material and workmanship for a period of 12 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from product alterations, accidents, misuse, abuse, or neglect. To claim the warranty, you must return the product to the retailer from which it was purchased or, if that retailer is part of a national network, a store within that chain, along with satisfactory proof of purchase.

The retailer will then return the goods to Directed Electronics.

Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection. You will bear all costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics.

Please scan this QR code for customer support:



9.1 INDEMNITY

You agree to defend, indemnify, and hold harmless Ryze and its subsidiaries and affiliates from and against any and all claims, proceedings, injuries, liabilities, losses, costs and expenses (including reasonable legal fees), including but not limited to, claims alleging negligence, invasion of privacy, copyright infringement and/or trademark infringement against Ryze and its subsidiaries and affiliates, relating to or arising out of your breach of any provision of these terms, your misuse of Ryze products or its services, or your unauthorised modification or alteration of products or software.

9.2 WARRANTY AND WARRANTY DISCLAIMER

Ryze has a limited warranty, whereby Ryze warrants to you and only to you that this Ryze product will be free from defects in materials and workmanship for one (1) year from the date of your purchase (unless a longer warranty period is required by law). The specifics of this Ryze limited warranty are covered in this manual.

To the extent possible under governing law, other than the above product warranty for the Ryze product, you understand and agree that the Ryze services are provided on an 'as is' and 'as available' basis.

Ryze makes no warranty that the Ryze product and services will meet your requirements or that use of the Ryze services will be uninterrupted, timely, secure, or error-free. Nor does Ryze make any warranty as to the accuracy or reliability of any information obtained through Ryze (including third-party content), that any defects in the Ryze products or services be corrected or that the Ryze products or Ryze services will be compatible with any other specific hardware or service.

Further, Ryze does not warrant that Ryze products or services or Ryze servers that provide you with data and content are free of viruses or other harmful components.

Ryze also assumes no responsibility for and shall not be liable for any damages caused by viruses that may infect your Ryze. In the event of any loss, damage, or injury, you will not look to Ryze to compensate you or anyone else. You release and waive for yourself and your insurer all subrogation and other rights to recover against Ryze arising as a result of the payment of any claim for loss, damage or injury.

Ryze equipment and services do not cause and cannot eliminate occurrences of certain events, including but not limited to fires, floods, burglaries, robberies and medical problems. Ryze makes no guarantee or warranty, any implied warranty of merchantability or fitness for a particular purpose, that the Ryze equipment and services provided will detect or avert such incidents or their consequences.

Ryze does not assume any responsibility for any risks associated with potential injury or loss to you, your property, or the property or persons of others, in the event

of such occurrences. The responsibility for managing such risks remains with you, not Ryze.

Other than the above product warranty for the Ryze products, its suppliers disclaim all warranties of any kind, whether express, implied, or statutory, regarding the Ryze services, including any implied warranty of title, merchantability, fitness for a particular purpose, or non-infringement of third-party rights.

Because some jurisdictions do not permit the exclusion of implied warranties, the last sentence of this section may not apply to you.

Ryze hereby further expressly disclaims all liability for any claims for service failures due to normal product wear, product misuse, abuse, product modification, improper product selection or your non-compliance with all applicable federal, state, or local laws.

This warranty and warranty disclaimer give you specific legal rights, and you may have other rights that vary by state, province, or country. Other than as permitted by law, Ryze does not exclude, limit, or suspend other rights you have, including those that may arise from the nonconformity of a sales contract.

For a full understanding of your rights, you should consult the laws of your state, province, or country. For our Australian customers: please note that this warranty is in addition to any statutory rights in Australia in relation to your goods, which, pursuant to the Australian Consumer Law, cannot be excluded.

9.3 LIMITATIONS OF LIABILITY

Under no circumstances will Ryze be liable in any way for any content, including, but not limited to, the loss of content, any errors or omissions in any content, or any loss or damage of any kind incurred in connection with the use of or exposure to any content posted, emailed, accessed, transmitted, or otherwise made available via Ryze.

Ryze's liability for damages, especially for breach of duty or obligation, delay in performance, non-performance, or malperformance, shall be precluded, except when these are due to negligent breaches of any significant contractual duty or obligation on the part of Ryze.

Any liability for negligence is limited to direct losses, usually and typically foreseeable in such cases. Should the claim for damages be based on willful or grossly negligent breach of contractual duty or obligation on the part of Ryze, the preclusion and limitation of liability mentioned in the preceding sentences will not apply. The preceding preclusion and limitation of liability will also not apply to claims for damages arising out of loss of life, bodily injury or health impacts for which Ryze may be liable, or for non-contractual liability.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Additionally, this provision is not intended to limit Ryze's liability in the event of Ryze's willful or intentional misconduct.



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