Ryze



R-MCup

Ryze 3-in-1 Cupping Massager

User Manual

RZ-RCCUP

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1.0 SAFETY INFORMATION

Thank you for your purchase. Please read this user manual carefully before using and keep it for future reference.

This product is intended for home use by adults.

1.1 WARNINGS

1. Patient with an implanted electronic device (such as a cardiac pacemaker) should not use the device unless specialist medical opinion has first been obtained.
2. Patients with poor coagulation mechanism, spontaneous bleeding and injury should not use this device.
3. Do not use the product during menstrual cycle and if you are pregnant or have any injuries, infections, or illnesses. Avoid using this product if you are using medical electronic equipment. Please consult your healthcare provider if you have a medical condition that may interfere with the safe use of this product.
4. Do not use the product on areas of broken or damaged skin, such as open wounds.
5. Do not use the product on the swollen, infected or inflamed areas or skin eruptions.
6. Do not use the product near the heart, face, large vessels, wounds, or private parts on the body.
7. Do not use the product for medical effects. This product is not designed to treat, cure, or prevent any medical conditions.
8. Regularly test your comfort level and check the treated areas for any reactions. Individual responses to massage, skin contact, and temperature therapy may vary. Cease use immediately if the skin becomes irritated or if you experience heightened physical discomfort, pain, or any loss of sensation or numbness. Contact your healthcare provider immediately if symptoms persist.
9. After using the product, it is normal to experience redness or bruises, which typically subsides within 3-5 days depending on individual and skin type. Please rest for at least 45 minutes before bathing after use.
10. Do not use the product over an area where the skin is bruised from previous use.

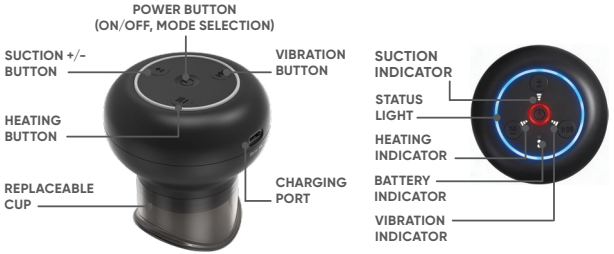
11. Avoid using the product on the same body parts for too long.
12. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
13. The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
14. Before each use, thoroughly inspect the product. Discontinue use immediately if the product appears worn, frayed, splintered, cracked, or broken in any way, and discard it immediately.
15. Use the cupping massager only with the attachments included and avoid any other additional attachments.
16. Turn off the device and clean the plastic cup before applying it on another person.
17. Place and attach the plastic cup evenly to the skin.
18. Do not use the cupping massager during charging.
19. Do not use the cupping massager in the bath or shower.
20. Do not use the cupping massager while sleeping.
21. o not use this product while driving or operating large machinery.
22. Do not immerse the product in any liquid.
23. This product contains batteries that are non-replaceable. Do not attempt to repair or modify the product..
24. Do not touch the charging cable with wet hands to prevent electric shock or accidents.
25. It is normal for the device to runs hot after using it for a long time. Always allow the cupping massager to cool if it becomes uncomfortably hot during use.
26. Protect the cupping massager from exposure to extreme temperatures or moisture.
27. Avoid carrying or pulling the cupping massager by the charging cable.
28. Unplug the massager when not in use and before cleaning or performing any maintenance.

29. Use the cupping massager only as intended and described in the use manual. Any other use may result in hazards.
30. Store the cupping massager in a safe and dry place, away from direct sunlight and extreme temperatures.
31. Do not immerse the cupping massager in any liquid for cleaning. Use a damp cloth for external cleaning.

2.0 WHAT'S IN THE BOX

- Cupping Device x 1
- Replaceable Cup x 3
- USB Charging Cable x 1
- User Manual x 1
- Carry Case x 1

3.0 PRODUCT OVERVIEW





4.0 OPERATING INSTRUCTIONS

Clean the cupping before and after use. Ensure the cup is fully inserted and secured on the main unit before use. This device is intended for in home use by adults only.

4.1 CHARGING THE DEVICE

It is always recommended that you charge your cupping device before using it for the first time and after long period of unuse. Charging time is about 2 hours.

When the battery is lower, the Battery Indicator will blink, and the device will power off.

To charge the device:

- Connect one end of the USB charging cable to the charging port on the device.
- Connect the other end of the cable to a USB port of a computer, or a standard adaptor with a 5V DC, 1A output that complies with safety standards as well as national and local laws and regulations.

The device does not work while charging. The Battery Indicator blinks while charging and stays solid when the device is fully charged.

Please unplug the device from charging once it is fully charged.

WARNING: Do not use the cupping device while charging.

4.2 CHANGING THE CUP

Three different cups are included for application needs on different body parts.



Small cup:

For applications on areas such as arm and calves.



Large cup:

For applications on larger areas such as back, waist, thigh and abdomen.



Curved cup:

For applications on curved and joint areas.

- Before changing the cup, first power off the device.
- To remove the plastic cup, hold the cupping head firmly with one hand. With the other hand, hold the plastic cup and gently rotate it while lightly pulling it away from the cupping head.
- To install the plastic cup, push the cup all the way in until it is secure against the cupping head.



4.3 POWER ON/OFF

Press and hold the Power Button for 2 seconds to turn on the device. Upon powering on, the Status Light will illuminate, and the device will beep once and enter suction mode by default.

To turn off the device, press and hold the Power button for 2 seconds while it is operating. The Status Light will turn off, the device will beep once, and then shut down.

4.4 SUCTION

It is recommended to start with the lowest suction level when using the device for the first time, or until your skin becomes accustomed to cupping.

Suction Mode Switching

While the device is operating, short press the Power Button to switch between Continuous Suction Mode and Dynamic (Suction & Release) Mode. Repeatedly pressing the power button will cycle between these two modes.

Suction Level Adjustment (Continuous Suction Mode)

- To adjust the suction strength, press the Suction Button while the device is on. Repeatedly pressing the button will cycle through the levels in a continuous loop: 1 → 2 → 3 → 1... Each time the suction level is changed, the device will emit a single “beep” sound.
- Level 1 (Low Intensity): Only the 1st LED indicator next to the Suction Button will light up. Short press the Suction Button to switch to Level 2.
- Level 2 (Medium Intensity): The 1st and 2nd LED indicators next to the Suction Button will light up. Short press the Suction Button to switch to Level 3.
- Level 3 (High Intensity): All three LED indicators (1st, 2nd, and 3rd) next to the Suction Button will light up.

Suction Level Adjustment (Dynamic Suction Mode)

- To adjust the suction strength, press the Suction Button while the device is on. Repeatedly pressing the button will cycle through the levels in a continuous loop: 1 → 2 → 3 → 1...Each time the suction level is changed, the device will emit a single “beep” sound.
- Level 1 (Low Intensity): Only the 1st LED indicator next to the Suction Button will flash. Short press the Suction Button to switch to Level 2.
- Level 2 (Medium Intensity): The 1st and 2nd LED indicators next to the Suction Button will flash. Short press the Suction Button to switch to Level 3.
- Level 3 (High Intensity): All three LED indicators (1st, 2nd, and 3rd) next to the Suction Button will flash.

Instant Pressure Relief

Pressing the Power Button quickly twice in any operating mode will immediately release the vacuum pressure inside the cup. The device will beep three times when it enters pressure relief mode.

Once pressure relief is activated, all suction, vibration, and heating functions will stop, their corresponding indicator lights will turn off, and the device will enter Standby Mode (the device will automatically shut down if left idle for 3 minutes in this state). To resume the previous operating mode from Standby, simply press any button.

Auto-Shutdown

The device will automatically turn off after 10 minutes of continuous use on suction levels 1–3. Changing levels within this range keeps the timer running continuously without resetting.

To pause the session and the timer, double-click the Power Button to release the pressure; switching back to levels 1–3 will resume your session.

4.5 HEATING FUNCTION

- While the device is operating, briefly press the Heating Button to cycle through the heating levels in the following sequence: 1 → 2 → 3 → 0 → 1... Each time the heating level is changed, the device will emit a single “beep” sound.
- When Heating Levels 1, 2, or 3 are selected, the infrared light remains continuously illuminated.
- When Heating Level 0 is selected, all heating level indicator lights, and heating function, will turn off.

4.6 VIBRATION FUNCTION

- While the device is operating, briefly press the Vibration Button to cycle through the heating levels in the following sequence: 1 → 2 → 3 → 0 → 1. ...
- Each time the vibration level is changed, the device will emit a single “beep” sound.
- When Vibration Levels 1, 2, or 3 are selected, the vibration is enabled.
- When Vibration Level 0 is selected, all vibration level indicator lights, and vibration function, will turn off.

5.0 STORAGE & MAINTENANCE

5.1 STORAGE

- If the device has been stored for more than 3 months, inspect and recharge it before use.
- Do not place the product on the floor, next to walls or in the roof.
- Store it in a safe and dry place, and away from strong sunlight, high temperature and high humidity environment.
- Ensure the machine is dry before putting it away for storage.

5.2 TRANSPORTATION

- Keep the product adequately protected for transportation.
- Do not expose it to elements and avoid collisions.

5.3 MAINTENANCE

- Turn off the device before cleaning.
- After each use, wipe clean the device with a dry non-woven cloth.
- The product should be protected from moisture. Do not immersive the device in any liquid.
- Do not place heavy objects on the device. Do not attempt to repair and disassemble the product.

5.4 DISPOSAL

- When the device reaches its end of life, dispose it according to local environmental laws and regulations.

6.0 FREQUENTLY ASKED QUESTIONS

PHENOMENON	POSSIBLE CAUSE	TROUBLESHOOT
Cannot power up the device	Low battery level.	Fully charge the device.
Cannot charge the device	Dirty port.	Check and clean the charging port to get rid of any dust build-ups.
Weak suction	The suction function is not turned on.	Press the Suction Button to turn on suction.
	The suction cup is not installed properly.	Check the suction cup, ensure it is tightened and pushed all the way in.
	Insufficient battery level.	Fully charge the device.
Weak or no heating	The heating function is not turned on.	Press the Heating Button to turn on heating.
	Low heating setting.	Press the Heating Button to increase the heating level.
	Insufficient battery level.	Fully charge the device.

7.0 SPECIFICATIONS

Model	RZ-RCCUP
Product size	7.7cm (D) x 8.7cm (H)
Charging Power	5V DC 1A
Battery Capacity	3.7V, 800mAh
Battery Life	Up to 120 minutes on full charge (only suction) / Up to 60 minutes on full charge (suction & heating)
Rated Power	5W
Rated Voltage	3.7V DC
Suction Setting	1-Low (-32kPA) / 2-Mid (-42kPA) / 3-High (-50kPA)
Heating Setting	1-Low (≤42 °C) / 2-Mid (≤45°C) / 3-High (≤48°C)

8.0 WARRANTY TERMS AND CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian Consumer Law. Directed Electronics Australia Pty Ltd (Directed Electronics) warrants that this product is free from defects in material and workmanship for a period of 12 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from product alterations, accidents, misuse, abuse, or neglect. To claim the warranty, you must return the product to the retailer from which it was purchased or, if that retailer is part of a national network, a store within that chain, along with satisfactory proof of purchase. The retailer will then return the goods to Directed Electronics.

Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection. You will bear all costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics.

Please scan this QR code for customer support:

8.1 INDEMNITY

You agree to defend, indemnify, and hold harmless Ryze and its subsidiaries and affiliates from and against any and all claims, proceedings, injuries, liabilities, losses, costs and expenses (including reasonable legal fees), including but not limited to, claims alleging negligence, invasion of privacy, copyright infringement and/or trademark infringement against Ryze and its subsidiaries and affiliates, relating to or arising out of your breach of any provision of these terms, your misuse of Ryze products or its services, or your unauthorised modification or alteration of products or software.

8.2 WARRANTY AND WARRANTY DISCLAIMER

Ryze has a limited warranty, whereby Ryze warrants to you and only to you that this Ryze product will be free from defects in materials and workmanship for one (1) year from the date of your purchase (unless a longer warranty period is required by law). The specifics of this Ryze limited warranty are covered in this manual.

To the extent possible under governing law, other than the above product warranty for the Ryze product, you understand and agree that the Ryze services are provided on an 'as is' and 'as available' basis.

Ryze makes no warranty that the Ryze product and services will meet your requirements or that use of the Ryze services will be uninterrupted, timely, secure, or error-free. Nor does Ryze make any warranty as to the accuracy or reliability of any information obtained through Ryze (including third-party content), that any defects in the Ryze products or services be corrected or that the Ryze products or Ryze services will be compatible with any other specific hardware or service.

Further, Ryze does not warrant that Ryze products or services or Ryze servers that provide you with data and content are free of viruses or other harmful components.

Ryze also assumes no responsibility for and shall not be liable for any damages caused by viruses that may infect your Ryze. In the event of any loss, damage, or injury, you will not look to Ryze to compensate you or anyone else. You release and waive for yourself and your insurer all subrogation and other rights to recover against Ryze arising as a result of the payment of any claim for loss, damage or injury.

Ryze equipment and services do not cause and cannot eliminate occurrences of certain events, including but not limited to fires, floods, burglaries, robberies and medical problems. Ryze makes no guarantee or warranty, any implied warranty of merchantability or fitness for a particular purpose, that the Ryze equipment and services provided will detect or avert such incidents or their consequences.

Ryze does not assume any responsibility for any risks associated with potential injury or loss to you, your property, or the property or persons of others, in the event of such occurrences. The responsibility for managing such risks remains with you, not Ryze.

Other than the above product warranty for the Ryze products, its suppliers disclaim all warranties of any kind, whether express, implied, or statutory, regarding the Ryze services, including any implied warranty of title, merchantability, fitness for a particular purpose, or non-infringement of third-party rights.

Because some jurisdictions do not permit the exclusion of implied warranties, the last sentence of this section may not apply to you.

Ryze hereby further expressly disclaims all liability for any claims for service failures due to normal product wear, product misuse, abuse, product modification, improper product selection or your non-compliance with all applicable federal, state, or local laws.

This warranty and warranty disclaimer give you specific legal rights, and you may have other rights that vary by state, province, or country. Other than as permitted by law, Ryze does not exclude, limit, or suspend other rights you have, including those that may arise from the nonconformity of a sales contract.

For a full understanding of your rights, you should consult the laws of your state, province, or country. For our Australian customers: please note that this warranty is in addition to any statutory rights in Australia in relation to your goods, which, pursuant to the Australian Consumer Law, cannot be excluded.

8.3 LIMITATIONS OF LIABILITY

Under no circumstances will Ryze be liable in any way for any content, including, but not limited to, the loss of content, any errors or omissions in any content, or any loss or damage of any kind incurred in connection with the use of or exposure to any content posted, emailed, accessed, transmitted, or otherwise made available via Ryze.

Ryze's liability for damages, especially for breach of duty or obligation, delay in performance, non-performance, or malperformance, shall be precluded, except when these are due to negligent breaches of any significant contractual duty or obligation on the part of Ryze.

Any liability for negligence is limited to direct losses, usually and typically foreseeable in such cases. Should the claim for damages be based on willful or grossly negligent breach of contractual duty or obligation on the part of Ryze, the preclusion and limitation of liability mentioned in the preceding sentences will not apply. The preceding preclusion and limitation of liability will also not apply to claims for damages arising out of loss of life, bodily injury or health impacts for which Ryze may be liable, or for non-contractual liability.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Additionally, this provision is not intended to limit Ryze's liability in the event of Ryze's willful or intentional misconduct.

9.0 NOTES

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