



## **Pixbee Pro Gen 2 Kids' 4G Smart Watch**

**USER MANUAL**



# CONTENTS

<b>1</b>	<b>GETTING STARTED</b>	<b>5</b>
1.1	WHAT'S IN THE BOX	5
1.2	WATCH OVERVIEW	5
1.3	WATCH CONTROLS	6
1.3.1	BUTTON CONTROLS	6
1.3.2	GESTURE CONTROLS	6
1.4	WATCH SETUP	8
1.4.1	YOUR OWN SIM CARD REQUIRED	8
1.4.2	ACTIVATING AND RECHARGING SIM CARD	8
1.4.3	INSTALLING SIM CARD	8
1.4.4	CHARGING THE WATCH	9
1.4.5	SMART CHARGING DOCK	10
1.4.6	POWERING UP THE WATCH	10
1.4.7	PAIRING (BINDING) YOUR WATCH	10
1.4.8	POWERING OFF THE WATCH	12
1.4.9	TURNING ON THE WATCH DISPLAY	12
1.4.10	TURNING OFF THE WATCH DISPLAY	12
1.4.11	CHECKING THE BATTERY LEVEL	12
1.5	WEAR AND CARE	13
1.5.1	CHANGING THE STRAP	13
<b>2</b>	<b>WATCH FEATURES</b>	<b>14</b>
2.1	NOTIFICATIONS AND MESSAGES	14
2.2	SHORTCUT TILES	14
2.3	SETTINGS	14
2.3.1	CHANGING WATCH FACE	14
2.3.2	SETTING DEVICE PASSWORD	15
2.3.3	SETTING DISPLAY BRIGHTNESS	15
2.3.4	SCREEN WAKE	16
2.3.5	SETTING SCREEN-ON DURATION	16
2.3.6	SETTING VIBRATION ON/OFF	16
2.3.7	SETTING VOLUME	16
2.3.8	SETTING RINGTONE	16
2.3.9	RESTARTING THE WATCH	17
2.3.10	RESETTING THE WATCH	17

2.3.11	SETTING DATE AND TIME.....	17
2.3.12	UPDATING THE WATCH.....	18
2.3.13	SETTING WI-FI CONNECTION.....	18
2.3.14	SETTING MOBILE DATA ON/OFF.....	19
2.3.15	SETTING ROAMING ON/OFF.....	19
2.3.16	SETTING VOICE OVER LTE ON/OFF.....	20
2.3.17	SETTING NETWORK TYPE.....	20
2.3.18	SETTING APN.....	21
2.3.19	VIEWING WATCH INFORMATION.....	21
2.4	CONTACTS.....	21
2.4.1	MANAGING WATCH ADMINISTRATOR.....	22
2.4.2	MANAGING WATCH FAMILY MEMBERS.....	22
2.4.3	MANAGING WATCH CONTACTS.....	23
2.4.4	MAKING VOICE CALLS.....	24
2.5	CHAT.....	25
2.5.1	FAMILY CHAT MESSAGING IN THE APP.....	25
2.5.2	FAMILY CHAT MESSAGING ON THE WATCH.....	26
2.5.3	DIRECT CHAT MESSAGING IN THE APP.....	26
2.5.4	DIRECT CHAT MESSAGING ON THE WATCH.....	27
2.6	SOS.....	28
2.6.1	MANAGING WATCH SOS CONTACTS.....	28
2.6.2	ACTIVATING SOS CALL.....	28
2.7	VIDEO CALL.....	29
2.7.1	MAKING VIDEO CALLS ON THE WATCH.....	29
2.7.2	MAKING VIDEO CALLS IN THE APP.....	29
2.8	SMS.....	29
2.8.1	SENDING SMS MESSAGE.....	30
2.8.2	VIEWING SMS MESSAGE.....	30
2.9	CAMERA.....	30
2.9.1	TAKING PHOTOS.....	30
2.9.2	TAKING VIDEOS.....	30
2.10	ALBUM.....	31
2.10.1	ACCESSING PHOTOS ON THE WATCH.....	31
2.10.2	ASSESSING VIDEOS ON THE WATCH.....	31
2.11	ADD A FRIEND.....	32
2.11.2	INITIATING A FRIEND REQUEST.....	32

2.11.3	APPROVING A FRIEND REQUEST .....	32
2.12	TIMETABLE.....	32
2.12.1	MANAGING TIMETABLE.....	32
2.12.2	VIEWING TIMETABLE ON THE WATCH .....	33
2.13	CLASSROOM MODE .....	33
2.13.1	MANAGING CLASSROOM MODE .....	33
2.14	WEATHER.....	34
2.15	SEND LOCATION.....	34
2.16	DAILY ACTIVITIES.....	34
2.16.1	MANAGING DAILY GOALS.....	34
2.16.2	VIEWING ACTIVITY INFORMATION.....	35
2.16.3	SETTING SEDENTARY REMINDER.....	35
2.17	HEART RATE.....	35
2.17.1	MANUAL MEASUREMENT .....	35
2.17.2	AUTOMATIC MEASUREMENT.....	36
2.17.3	VIEWING HEART RATE INFORMATION.....	36
2.18	BLOOD OXYGEN LEVEL.....	36
2.18.1	MANUAL MEASUREMENT .....	37
2.18.	AUTOMATIC MEASUREMENT .....	37
2.18.3	VIEWING BLOOD OXYGEN INFORMATION.....	37
2.19	VOICE MEMO.....	38
2.19.1	CREATING VOICE MEMO .....	38
2.19.2	ACCESSING VOICE MEMO IN THE APP .....	38
2.20	ALARM .....	38
2.20.1	MANAGING ALARM FROM THE WATCH.....	39
2.20.2	MANAGING ALARM IN THE APP .....	39
2.21	STOPWATCH.....	39
2.22	TIMER.....	39
2.23	CALCULATOR .....	40
2.24	GAMES .....	40
<b>3</b>	<b>PIXBEE JUNIOR APP.....</b>	<b>40</b>
3.1	WATCH LOCATION .....	40
3.1.1	MANAGING POSITIONING .....	40
3.1.2	VIEWING WATCH LOCATION .....	42
3.1.3	VIEWING WATCH TRAVEL HISTORY .....	42
3.1.4	FIND WATCH.....	42

3.2	GEOFENCE (SAFETY ZONE) .....	42
3.2.1	SETTING UP A GEOFENCE .....	43
3.2.2	MANAGING GEOFENCES .....	43
3.3	ALERTS AND NOTIFICATONS .....	44
3.4	WATCH MANAGEMENT .....	44
3.4.1	ADDING DEVICE .....	44
3.4.2	EDITING WATCH PROFILE .....	44
3.4.3	DISCONNECTING THE WATCH .....	45
3.5	ACCOUNT MANAGEMENT .....	45
3.5.1	CHANGING ACCOUNT EMAIL .....	45
3.5.2	CHANGING ACCOUNT PASSWORD .....	45
3.5.3	DELETING YOUR ACCOUNT .....	45
3.5.4	LOGGING OUT .....	45
3.6	UPDATING THE APP .....	45
3.7	VIEWING THE APP INFORMATION .....	46
<b>4</b>	<b>SPECIFICATIONS .....</b>	<b>46</b>
<b>5</b>	<b>ACCESSORIES .....</b>	<b>47</b>
<b>6</b>	<b>SAFETY AND HANDLING .....</b>	<b>47</b>
<b>7</b>	<b>WARRANTY TERMS AND CONDITIONS .....</b>	<b>49</b>
7.1	INDEMNITY .....	50
7.2	WARRANTY AND WARRANTY DISCLAIMER .....	50
7.3	LIMITATIONS OF LIABILITY .....	52
<b>NOTES .....</b>		<b>53</b>

## 1 GETTING STARTED

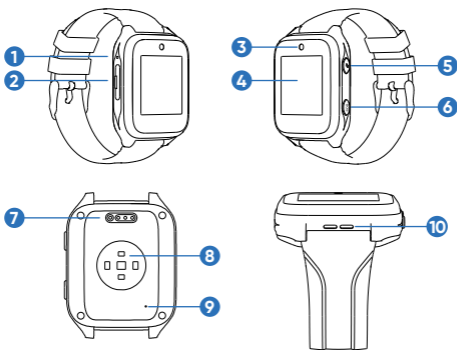
Thank you for your purchase. Please read this user manual carefully before using the smart watch and keep it for future reference.

**CAUTION:** The Pixbee Pro Gen 2 Kids' 4G Smart Watch is not a medical or therapeutic device. Any data or information provided should not be used for medical diagnosis or treatment or preventing other medical issues. Always consult your doctor for health and medical advice.

### 1.1 WHAT'S IN THE BOX

1 x Pixbee Pro Gen 2 Kids' 4G Smart Watch, 1 x Charging Dock, 1 x USB Charging Cable, 1 x Screen Protector, 1 x SIM Slot Flat Picker, 1 x Screen Cleaning Pack, 1 x User Manual

### 1.2 WATCH OVERVIEW



**1:** Microphone

**2:** SIM Slot

**3:** Camera

**4:** Touch Screen

**5:** Upper button

**6:** SOS Button

**7:** Magnetic Charging Contacts

**8:** Heart Rate Sensor

**9:** Pressure Relief Hole

**10:** Speaker

### 1.3 WATCH CONTROLS

The watch has a touch screen that supports operations including short tap, swipe left/right, and swipe up/down, and two side buttons that support short press and long press operations.

#### 1.3.1 BUTTON CONTROLS

OPERATION	FUNCTION	NOTE
Short Press <b>Upper button</b>	<ul style="list-style-type: none"><li>• To wake up the screen when it is off.</li><li>• To return to the home screen.</li><li>• To open the applications list from the home screen.</li></ul>	
Press and Hold <b>Upper button</b>	<ul style="list-style-type: none"><li>• Press and hold for 3 seconds to power up the watch.</li><li>• Press and hold for 3 seconds for the <b>RESTART / POWER OFF</b> screen.</li></ul>	Please fully charge the watch before first use.
Short Press <b>SOS Button</b>	<ul style="list-style-type: none"><li>• To return to the home screen.</li></ul>	
Press and Hold <b>SOS Button</b>	<ul style="list-style-type: none"><li>• Press and hold for 8 seconds to trigger SOS call and notification alert.</li></ul>	

#### 1.3.2 GESTURE CONTROLS

The following diagram outlines the various gesture controls you can make from the watch's home screen to access **Watch Settings** and other information.



OPERATION	FUNCTION
Swipe up	<ul style="list-style-type: none"> <li>To view notifications from the home screen.</li> <li>To navigate a list and view further screen details.</li> </ul>
Swipe down	<ul style="list-style-type: none"> <li>To view quick settings from the home screen.</li> <li>To navigate a list and view further screen details.</li> </ul>
Swipe right	<ul style="list-style-type: none"> <li>To view the last shortcut tile from the home screen.</li> <li>To return to the upper menu from the sub-menu.</li> </ul>
Swipe left	<ul style="list-style-type: none"> <li>To view feature-shortcut tiles from the home screen.</li> </ul> <p>NOTE: Shortcut tiles are customisable on the watch.</p>
Tap	<ul style="list-style-type: none"> <li>To confirm a screen selection.</li> <li>To enter the sub-menu and view details.</li> </ul>
Tap and hold	<ul style="list-style-type: none"> <li>To change the watch face on the home screen.</li> </ul>

## 1.4 WATCH SETUP

The Pixbee Pro Gen 2 Kids' 4G Smart Watch is compatible with Australian and New Zealand network bands. See chapter 'SPECIFICATIONS' for details.

Watch functions including but not limited to voice and video calls, SMS, chat and sharing of recorded files are facilitated by mobile network and Wi-Fi connectivity.

### 1.4.1 YOUR OWN SIM CARD REQUIRED

A nano-SIM card is not included. Please purchase your own nano-SIM card before completing watch setup.

A nano-SIM card purchased from one of the best-supported providers will help ensure optimal service and device performance.

Your SIM provider's plan should include calls, SMS and at least 200MB of data per month.

### 1.4.2 ACTIVATING AND RECHARGING SIM CARD

Follow your SIM provider's instructions to activate your nano-SIM card before setting up your watch.

1. For a prepaid SIM, remember to load credit onto the SIM card after activation.
2. Verify that the SIM card can be used for calling and sending and receiving SMS and text messages before installing it on the watch.
3. Make note of your SIM number.

### 1.4.3 INSTALLING SIM CARD

**CAUTION:** Note the location of the microphone on your watch. **DO NOT** insert any sharp object into the microphone port to avoid damaging the watch.



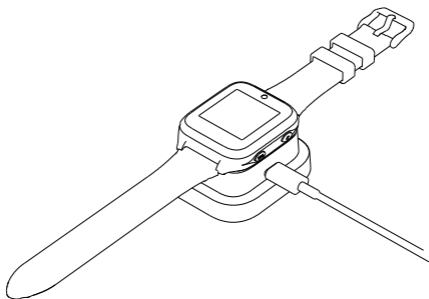
1. Ensure your Pixbee Pro Gen 2 Kids' 4G Smart Watch is powered off. Gently remove the SIM tray from the side of watch using the flat picker tool provided.
2. Align the SIM card with the cut corner of the SIM tray and place it in. Insert the tray back to the watch making sure it is flush with the side of the watch.

#### 1.4.4 CHARGING THE WATCH

Please fully charge the watch before first use. We recommend charging your watch every night.

##### Charging

1. Align the charging contacts at the back of watch to the charging contacts on the charging dock.



2. Connect the charging dock to a USB port or a standard adaptor with a DC output voltage of 5V and an output current not exceeding 1A. Ensure that it also complies with safety standards as well as national and local laws and regulations using the supplied USB cable.
3. After a short moment, a charging icon will appear on the watch screen. When charging is complete, the indicator will display 100%. During charging operation, the watch may become slightly warm. Detach the watch from the dock once it is fully charged and allow the watch to cool down.

**CAUTION:**

- Use only a manufacturer recommended charging dock and cable for charging.
- Before charging, wipe clean the charging contact pins on the watch with a clean, dry cloth to remove any residual sweat or moisture.
- To prevent short circuits, keep the magnetic charging contacts and charging port dry, clean and away from conductive materials such as metal powders, pencil leads, and liquids.
- Do not use the watch while charging. Allow the watch to cool down completely before wearing.
- Keep the watch and charging dock away from strong magnetic fields and objects such as magnetic stripe cards, credit cards, phone cards, passbooks, and microwaves to protect its performance.
- Do not expose the watch and charging dock to high temperatures for prolonged periods.

#### 1.4.5 SMART CHARGING DOCK

The Pixbee Pro Gen 2 Kids' 4G Smart Watch charging dock is designed for efficient charging and saves watch battery power when the watch is near USB-powered dock.

#### 1.4.6 POWERING UP THE WATCH

Before initial use, charge the watch. Press and hold the **upper button** until the watch start-up screen appears.

**NOTE:** If the watch cannot be powered up after a period of inactivity, it needs to be charged for a few minutes until the watch screen appears and displays the charging status.

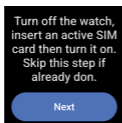
#### 1.4.7 PAIRING (BINDING) YOUR WATCH

After an activated SIM card has been installed on your watch, it needs to undergo a pairing process via the Pixbee Junior app before first use.

You can set-up, manage and access the full features of the watch via the app. The app is compatible for use with iPhones using iOS 15.0 or later, and with Android smartphones using Android 7.0 or later.

## Pairing and setting up watch

1. Fully charge the watch.
2. Turn on the watch.
3. Follow instructions on the watch screen. Swipe left on the watch screen until you reach the screen with QR code. Continue the next step on the phone.



4. On the guardian's (parent's) phone, enable its location and mobile data service.
5. Search for and download the **Pixbee Junior** app on the guardian's (parent's) phone from the iOS App Store or the Google Play Store. You can also scan the QR code to download the app.



**NOTE:** If you have already installed the app on your smartphone, check that it is the latest version. If necessary, update the app through the Google Play Store or the iOS App Store.

6. Open the Pixbee Junior app. Sign up a new account or log in. Follow prompt instructions.
7. On the Add Watch page, complete watch binding by one of the two methods:

- A. By scanning the QR code on your watch screen, or
- B. By entering the IMEI number of your watch. You can find the IMEI number on the watch packaging or at the back of the watch.

8. Follow prompts to create an administrator profile and a watch profile (the watch user).



## 1.4.8 POWERING OFF THE WATCH

### Powering off by button press

1. Press and hold the watch **upper button** until the **Restart/Power Off** screen appears.
2. Tap **Power Off**.

### Powering off through the app

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Locate and tap **"Power Off the Watch"**.
4. Tap **Confirm**.

## 1.4.9 TURNING ON THE WATCH DISPLAY


Methods for waking up the display:

- A. Press the watch **upper button**.
- B. Raise your wrist when the screen-wake feature is enabled.

## 1.4.10 TURNING OFF THE WATCH DISPLAY

The watch supports screen auto-off feature.

### Edit screen-on timer

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Display**.
3. Tap **Screen-on timer**. Swipe up/down to select a duration.

## 1.4.11 CHECKING THE BATTERY LEVEL

Use one of the following methods to check the watch battery level:

- A. Charge the watch and check the battery level on the charging screen.
- B. View the battery level on a watch face that displays the battery level.
- C. View the watch battery level in the app.

## 1.5 WEAR AND CARE



The watch should rest a finger's width below your wrist bone. The bottom of the watch should be slightly in contact with your skin. Keep the watch secure on your wrist during a workout.

To avoid discomfort, do not overtighten the watch on your wrist. Take it off from time to time.

With an IP68 ingress protection rating, the watch is dust and water resistant.

**NOTE:** Do not use the watch in spas, hot springs, deep dives or any high-temperature, high-humidity environment.

### CAUTION:

- If you find the watch particularly uncomfortable to wear, please adjust the strap accordingly for a better fit or take it off.
- Clean and dry the watch and its strap after heavy workouts or if the watch has been exposed to sweat or fresh water. Wearing dirty and wet watch straps can cause skin irritations.
- Some users may experience skin irritation after prolonged use of the watch, especially if you have sensitive skin or allergies. If you experience any skin irritation, please stop wearing the watch.
- If necessary, use only a soap-free cleanser to clean the watch and let it dry completely. Chemical cleaners and solvents can damage plastic components and finishes.

### 1.5.1 CHANGING THE STRAP



The watch uses quick-release straps. If you wish to replace the strap, follow these steps:

1. Turn the watch over to expose the underside of the strap.  
Push the quick-release pin inwards and pull the strap away.
2. To attach a new strap, reverse the removal process: Insert one end of the quick-release pin into the designated hole on the strap holder. While holding the pin inward, align and insert the opposite end into the corresponding hole. Release the pin and ensure the strap is securely fastened before use.

## 2 WATCH FEATURES

### 2.1 NOTIFICATIONS AND MESSAGES


1. Swipe up on the watch's home screen to view notifications and messages.
2. Swipe left on a message and tap **icon X** to delete the message.
3. To clear all messages, scroll to the bottom of the message bar and tap **Clear All**.

### 2.2 SHORTCUT TILES

Tiles are a collection of shortcuts to applications located on both sides of the watch's home screen. The listing and order of tiles can be customised via the **Edit Tiles** function.



#### Managing shortcut tiles

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Edit tiles**. Toggle the switch next to a name to turn the feature tile on/off.
3. To rearrange the order of the tiles, hold and drag the feature along the list. A minimum of two feature tiles must be selected.

### 2.3 SETTINGS

#### 2.3.1 CHANGING WATCH FACE

The watch has a collection of watch faces for you to choose from.


##### Changing watch face from the watch

1. Tap and hold the watch's home screen for about 3 seconds.
2. Swipe screen to view watch face collection. Tap on a watch face of your choice to confirm your selection.


### 2.3.2 SETTING DEVICE PASSWORD

When the password feature is enabled, the watch automatically locks its screen. To access other menus, tap the display and enter the password to unlock it.


**NOTE:** If you enter the wrong password multiple times, the following restrictions apply:

- After **5 consecutive failed attempts**, you must wait **10 minutes** before re-entering the password, or tap the on-screen button  to reset the watch to factory settings. All data on the watch will be erased after a reset.


#### SETTING PASSWORD

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Screen lock password**.
3. Tap **Set password**. Enter a new 4-digit password. Re-enter the password. Tap key X to cancel entry.

#### Disabling password

1. To disable a password which has been set, swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Screen lock password**.
3. Tap **Disable password**. Enter the current password to disable the password.


#### Changing password

1. To change the password which has been set, swipe down on the watch's home screen, tap the **Settings icon** .
2. Tap **Screen lock password**.
3. Tap **Change password**. Enter the current password. Then enter the new 4-digit password.


### 2.3.3 SETTING DISPLAY BRIGHTNESS

Use one of the following methods to access and set the setting.

#### Brightness shortcut


1. Swipe down on the watch's home screen and tap .
2. Tap the icon repeatedly to adjust the screen brightness setting.

### Brightness setting


1. Swipe down on the watch home screen and tap the **Settings icon** .
2. Tap **Brightness**.
3. Tap **on-screen button +/-** to adjust the setting.

#### 2.3.4 SCREEN WAKE


Screen wake mode allows you to turn on the watch's home screen simply by raising your wrist.

1. Swipe down on the watch's home screen and tap the **screen wake icon** .
2. Tap the icon to toggle the feature on or off.


#### 2.3.5 SETTING SCREEN-ON DURATION

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Display**.
3. Tap **Screen-on timer**. Swipe up/down and tap to select a duration.


#### 2.3.6 SETTING VIBRATION ON/OFF

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Sound & Vibration**.
3. Toggle the **Vibration** switch to turn it on or off.

#### 2.3.7 SETTING VOLUME

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Sound & Vibration**.
3. Tap **Volume Control**. Tap **on-screen button +/-** to adjust the setting.

#### 2.3.8 SETTING RINGTONE

1. Swipe down on the watch's home screen, tap the **Settings icon** .
2. Tap **Sound & Vibration**.
3. Tap **Ringtones**. Tap the radio button next to a ringtone to select it.

### 2.3.9 RESTARTING THE WATCH

**NOTE:** Please restart the watch every time after opening the SIM slot and changing SIM card.

#### Restarting from watch

1. Press and hold the watch **upper button** until the **Restart/Power Off** screen appears.
2. Tap **Restart**.




#### Restarting from the app

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Locate and tap Restart the Watch.
4. Tap **Confirm**.

### 2.3.10 RESETTING THE WATCH

Once the watch is reset, it will restore to its factory settings, and all existing data will be deleted. You will need to complete pairing process before use.


#### Reset the watch

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Reset**. Tap . Enter the last 4-digit of IMEI.
3. Tap .


### 2.3.11 SETTING DATE AND TIME

The watch uses network date and time settings.

#### Enable 12H time format

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Time**.
3. Turn on the switch for **12-hour system**.

#### Enable 24H time format

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Time**.
3. Turn off the switch for 12-hour system.


### Setting time format in the app

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Settings**.
4. Toggle the setting for **Time Display Format**.

### 2.3.12 UPDATING THE WATCH

**NOTE:** Please fully charge the watch before installing an update.

#### Check for update on the watch

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Device update**.
3. To check for and install update, tap the update icon and follow prompt to complete update.



#### Check for update in the app

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Update**.
4. Tap **Check Update** and follow prompt to complete update.



### 2.3.13 SETTING WI-FI CONNECTION

You can connect the Pixbee Pro Gen 2 Kids' 4G Smart Watch to a Wi-Fi network.

#### Connect to a Wi-Fi network

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**. Tap **Wi-Fi**.
3. Turn on the switch for **WLAN** to start searching for networks.
4. Tap the **refresh button**  to search again.
5. Tap a network name and enter network password to connect with it.


### Disconnect a Wi-Fi network

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Wi-Fi**. You will see a list of networks.
4. Swipe left on the network to be disconnected.
5. Tap .


### 2.3.14 SETTING MOBILE DATA ON/OFF

**NOTE:** Keep mobile data enabled so your watch can stay connected and work as expected.

#### Disable mobile data

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Mobile network**.
4. Turn off the switch for **Mobile data**.

#### Enable mobile data


1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Mobile network**.
4. Turn on the switch for **Mobile data**.

### 2.3.15 SETTING ROAMING ON/OFF


**NOTE:** Enabling international roaming may result in additional charges. Please check with your network service provider.

Check the network bands in your destination country to confirm that your device supports them.

#### Enable international roaming

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Mobile network**.
4. Turn on the switch for **International Roaming**.


### 5. Disable international roaming

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Mobile network**.
4. Turn off the switch for **International Roaming**.


## 2.3.16 SETTING VOICE OVER LTE ON/OFF

**NOTE:** Keep Voice over LTE (VoLTE) enabled so your watch can stay connected, continue to make calls and work properly on Australian and New Zealand networks.

### Enable VoLTE

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Mobile network**.
4. Tap **More settings**.
5. Turn on the switch for **VoLTE**.


### Disable VoLTE

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Mobile network**.
4. Tap **More settings**.
5. Turn off the switch for **VoLTE**.

## 2.3.17 SETTING NETWORK TYPE

**NOTE:** This is considered an advanced setting. Keep the **4G/3G** option enabled so your watch can stay connected, continue to make calls and work properly on Australian and New Zealand networks.

### Changing network type

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **Mobile network**.




4. Tap **More settings**.
5. Tap **Network type**.
6. Tap an option to select the network type.

### 2.3.18 SETTING APN


**NOTE:** The APN (Access Point Name) determines how the watch connects to the mobile data network. These settings are automatically configured for most SIM cards and do not require manual changes.

Custom APN configuration is considered an advanced setting. Incorrect settings may cause connectivity issues. If you believe APN adjustments are necessary, please contact your service provider and Pixbee Customer Care for guidance.

#### Add custom APN setting

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **Connections**.
3. Tap **APN**.
4. Tap the **Add icon** .
5. Update each field according to the service provider's instructions.
6. Scroll down and tap  to save the changes.

### 2.3.19 VIEWING WATCH INFORMATION

1. Swipe down on the watch's home screen and tap the **Settings icon** .
2. Tap **About Device** to view information about the watch, such as model name, IMEI number, software version and MAC addresses.

## 2.4 CONTACTS

The watch allows communication with the watch administrator, family members and contacts.

Through the **Pixbee Junior** app, the watch administrator and family members can easily stay updated on the watch's location and manage its settings. For everyone else, you can add them as a Watch Contact—this gives them permission to communicate with the watch wearer via SMS and phone calls.

### 2.4.1 MANAGING WATCH ADMINISTRATOR

A watch administrator is usually the guardian (parent) to the watch user and the person responsible for setting up and managing the Watch Settings through their **Pixbee Junior** account.

The watch administrator has the extra permission to manage the list of family members.

#### **Edit administrator profile**

1. On the administrator's phone, open the Pixbee Junior app and log in.
2. Go to **Device**. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Your Profile**.
4. Edit the profile image, name, or watch number.

#### **Transfer administrator rights**

1. Open the Pixbee Junior app and log in on the administrator's phone.
2. Go to **Device** and select the correct watch if needed.
3. Tap **Family Chat Members** → administrator name.
4. Tap **Transfer Administrator** and choose the new administrator.

#### **Unbind the watch**

1. Open the Pixbee Junior app and log in on the administrator's phone.
2. Go to **Device** and select the correct watch if needed.
3. Tap **Family Chat Members** → administrator name.
4. Tap **Disconnect** to unbind the watch from the account.

### 2.4.2 MANAGING WATCH FAMILY MEMBERS

The watch supports a **Family Chat Group** feature. A family member is any Pixbee Junior user who has been authorised by the watch's administrator to access the watch and be included in the **Family Chat Group**.

To become a family member, the user must install the Pixbee Junior app on their smartphone, create a new account and log in.

#### **Add a family member**

1. On family member's smartphone, open the Pixbee Junior app and log in.


2. Go to the **Device** tab.
3. Tap the **Add icon** at the top right corner. Input the watch IMEI or scan its barcode to bind device. Complete nickname, phone number and avatar selection for the family member.
4. Tap **Confirm**. Remind the device administrator to approve your device access request on their account.

#### **Remove a family member**

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Family Chat Members**. Tap a family member's name.
4. Tap **Disconnect**. Once removed from the list of family members, the user will not be able to access the watch's location and information on the Pixbee Junior app.

### **2.4.3 MANAGING WATCH CONTACTS**

#### **Add a watch contact**

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Contacts**. You will view a list of current watch contacts. Tap the **Add icon** . Enter the contact's name, phone number and profile image, and select an avatar.
4. Tap **Confirm**.

#### **Delete a watch contact**

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Contacts**. You will view a list of current watch contacts. Tap a contact's name.
4. Tap **Delete**.

#### 2.4.4 MAKING VOICE CALLS

To support voice calls, Pixbee Pro Gen 2 Kids' 4G Smart Watch must have a strong mobile network signal or be connected to Wi-Fi for internet access.

The watch supports voice calls with approved watch contacts. Calls from unknown phone numbers are blocked. Watch contacts can be added by the watch administrator through their Pixbee Junior account.

##### Answering an incoming call

- Tap the **Answer icon** on watch screen.

##### During a call

- Tap the **microphone icon** to mute or unmute the microphone.
- Tap the **Speaker icon** to adjust the call volume.

##### Reject an incoming call

- Tap the **Reject icon** on the watch screen.

##### Make a call

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Contacts**.
3. Select a contact to start the call.

##### End a call

- Tap the **End Call icon** on the watch screen.


##### View call logs

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Contacts**.
3. Tap **Call logs**.

##### Calling the watch from contact's phone

- If you've been added as a watch contact, you can call the watch's phone number directly from your phone's dial pad.

##### Calling the watch from the app

1. Open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Voice Call icon**  to start the call.

## 2.5 CHAT

To support the **Chat** feature, Pixbee Pro Gen 2 Kids' 4G Smart Watch must have a strong mobile network signal or be connected to Wi-Fi for internet access.

The watch only supports direct messaging with approved watch family members. Family members can be added by the watch administrator through the administrator's Pixbee Junior account.

### 2.5.1 FAMILY CHAT MESSAGING IN THE APP

1. Open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Locate and tap **Family Group** to open the **Chat** screen.

#### Send voice message

1. Long press the **hold down to speak** button on the **Chat** screen.
2. Speak to record your message and release the button to send the message.

#### Send text message

- Tap the **Keypad icon** and start typing.

#### Send emoji

- Tap the **Smiley icon**.
- Tap an emoji to send it.

#### Clear message

- Tap the **Bin icon**.

#### Return to upper menu

- Tap the **Return symbol** <.


#### View Chat message

1. Open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Locate and tap **Family Group** to view message.

## 2.5.2 FAMILY CHAT MESSAGING ON THE WATCH

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Chat**.
3. Tap **Family Chat** to open the chat screen.

### Send voice message

1. Tap and hold the **Speaker icon** on the chat screen.
2. Start speaking to the watch and release the **Speaker icon** to send the message.
3. To cancel sending, swipe up the screen and tap .

### Send text message

- Tap the **Keyboard icon** on the chat screen.

### Send emoji

1. Tap the **Add icon** on the chat screen.
2. Tap the **Emoticon icon**.
3. Tap an emoji to send it.

### Attach photo

1. Tap the **Add icon** on the chat screen.
2. Tap the **Album icon**.
3. Tap to select a photo.

### View Chat message

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Chat**.
3. Tap **Family chat** to view message.

## 2.5.3 DIRECT CHAT MESSAGING IN THE APP

1. Open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Locate and tap a contact's name to open the chat screen.

### Send voice message

1. Long press the **hold down to speak** button on the chat screen.
2. Speak to record your message and release the button to send the message.

### Send text message

- Tap the **Keypad icon** and start typing.

### Send emoji

- Tap the **Smiley icon**.
- Tap an emoji to send it.

### Clear message

- Tap the **Bin icon**.

### Return to upper menu

- Tap the **Return symbol** <.


### View Chat message

1. Open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Locate and tap a contact's name to view message.

## 2.5.4 DIRECT CHAT MESSAGING ON THE WATCH

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Chat**.
3. Tap a contact's name to open the chat screen.

### Send voice message

1. Tap and hold the **Speaker icon** on the chat screen.
2. Start speaking to the watch and release the **Speaker icon** to send the message.
3. To cancel sending, swipe up the screen and tap .

### Send text message

- Tap the **Keyboard icon** on the chat screen.

### Send emoji

1. Tap the **Add icon** on the chat screen.
2. Tap the **Emoticon icon**.
3. Tap an emoji to send it.

### Attach photo

1. Tap the **Add icon** on the **Chat** screen.
2. Tap the **Album icon**.
3. Tap to select a photo.

## View Chat message

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Chat**.
3. Tap a contact's name to view message.

## 2.6 SOS

### 2.6.1 MANAGING WATCH SOS CONTACTS

You can have multiple Emergency Contacts saved on Pixbee Pro Gen 2 Kids' 4G Smart Watch.

#### When a SOS call is activated on the watch:

- It will try calling person listed as SOS contact.
- SOS Contact will receive a SOS alert message on their Pixbee Junior account.

#### Add an Emergency Contact

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Contacts**. You will view a list of current watch contacts. Tap a contact's name who is to be a SOS contact for the watch.
4. Turn on the switch for **SOS contact number**. On the watch contacts list, a SOS label will appear next to a SOS contact's name.

#### Remove an Emergency Contact

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Contacts**.
4. Tap a contact person indicated by a SOS label.
5. Turn off the switch for **SOS**.

### 2.6.2 ACTIVATING SOS CALL

- From the watch's home screen, press and hold the watch's **SOS button** for 8 seconds.

## 2.7 VIDEO CALL

To support video calls, Pixbee Pro Gen 2 Kids' 4G Smart Watch must have a strong mobile network signal or be connected to Wi-Fi for internet access.

The watch only supports video calls with approved watch contacts. Calls from unknown phone numbers are blocked. Watch contacts can be added by the watch administrator through their **Pixbee Junior** account.

### 2.7.1 MAKING VIDEO CALLS ON THE WATCH

#### Answering an incoming call

- Tap the **Video Answer icon** on watch screen.

#### During a call

- Tap the **microphone icon** to mute or unmute the microphone.
- Tap the **speaker icon** to adjust the call volume.
- The on-screen icons will disappear after two seconds. Tap the watch screen to make them reappear.

#### Reject an incoming call

- Tap the **Reject icon** on the watch screen.


#### Make a call

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Video Call**.
3. Select a contact to start the call.

#### End a call

- Tap the **End Call icon** on the watch screen.

### 2.7.2 MAKING VIDEO CALLS IN THE APP

1. Open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Voice Call icon**  to start the call.

## 2.8 SMS

To support SMS, Pixbee Pro Gen 2 Kids' 4G Smart Watch must have a strong mobile network signal.

The watch supports two-way SMS messaging with

watch contacts. Watch contacts can be added by the watch administrator through their **Pixbee Junior** account.

**NOTE:** Sending or receiving SMS messages on the watch may incur additional charges depending on your mobile plan. Your service provider may bill for each SMS sent from the watch. To avoid unexpected costs, check your plan details and monitor usage regularly.

### 2.8.1 SENDING SMS MESSAGE

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **SMS**.
3. Tap **Create new SMS**.
4. Select a contact name. Tap **SMS**.
5. Type message and tap **Send**.

### 2.8.2 VIEWING SMS MESSAGE

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **SMS**.
3. Tap a contact's name to view their SMS messages.

## 2.9 CAMERA

The watch's camera supports photo taking and video recording. Photos and videos taken are saved in the watch's **Album**.

### 2.9.1 TAKING PHOTOS

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Camera**.
3. Tap **Photo**.
4. Tap the **Capture icon** to take a photo.

### 2.9.2 TAKING VIDEOS


1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Camera**.
3. Tap **Video**.
4. Tap the **Capture icon** to start recording. Tap the icon again to stop recording.

## 2.10 ALBUM

### 2.10.1 ACCESSING PHOTOS ON THE WATCH

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Album**.

#### Deleting a photo

1. Tap to enlarge a photo.
2. Tap the **Bin icon**.
3. Tap to confirm action .

#### Uploading a photo

1. Tap to enlarge a photo.
2. Tap the **Upload icon** to start the upload.
3. An uploaded photo can be accessed in the app.


### 2.10.2 ASSESSING VIDEOS ON THE WATCH

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Album**.
3. Presence of a **Play icon** on a thumbnail image indicates it is a video file.

#### Playing a video

1. Tap to open a video file.
2. Tap the **Play icon** to start video playback.
3. Tap the **Close icon** to close the video.

#### Deleting a video

1. Tap to open a video file.
2. Tap the **Bin icon**.
3. Tap  to confirm action.

#### Uploading a video

1. Tap to open a video file.
2. Tap the **Upload icon** to start the upload. An uploaded video can be accessed in the app.

## 2.11 ADD A FRIEND

The **Add a Friend** feature allows two compatible Pixbee Pro Gen 2 Kids' 4G Smart Watches to connect with each other for safe, parent-control communications.

### 2.11.1 HOW IT WORKS

- Each watch has a unique friend code.
- Two watches can exchange these codes to send a friend request.
- Once a friend request is approved by the watch administrator, the watches are added to each other's contact list.

### 2.11.2 INITIATING A FRIEND REQUEST

#### Friend request by friend code

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Add a Friend**.
3. Tap the **Friend Code icon**.
4. Tap the **Enter friend's code** button.
5. Enter your friend's code shown on their watch.
6. Tap **OK**. A friend request message will be sent to your watch administrator's Pixbee Junior account.

### 2.11.3 APPROVING A FRIEND REQUEST

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Notifications** to review and approve request.

## 2.12 TIMETABLE

The Pixbee Pro Gen 2 Kids' 4G Smart Watch includes a daily **Timetable** feature.

### 2.12.1 MANAGING TIMETABLE

#### Adding a timetable

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Timetable**.

4. Tap **Add icon**.

5. Complete timetable details.

#### 6. **Setting timetable notification**

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Timetable**.
4. Tap on time to edit time setting.
5. Tap on a timeslot to set and save a class schedule.
6. Save the changes and tap < to return to menu.

### 2.12.2 VIEWING TIMETABLE ON THE WATCH

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Timetable**.

### 2.13 CLASSROOM MODE

The Pixbee Pro Gen 2 Kids' 4G Smart Watch includes a **Classroom Mode** feature. This feature allows the watch administrator (parent / guardian) to restrict select watch functions to help minimise distractions for the child during school hours.

When **Classroom Mode** is in active:

- The watch displays a **Classroom Mode** watch face.
- Swipe actions on the touch screen are disabled.
- The SOS call function remains available.

#### 2.13.1 MANAGING CLASSROOM MODE

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Classroom Mode**.
4. Tap the **Add icon**.
5. Edit the repeat schedule and time settings for your school hours.
6. Tap **Save**.
7. Tap < to return to the previous screen.

## 2.14 WEATHER


The **Weather** information depends on network connectivity and is updated daily.

### Viewing weather

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Weather**.

## 2.15 SEND LOCATION

This feature allows you to manually update your watch location to Pixbee Junior accounts which have access permission to your location.

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Send Location**.
3. Tap .

## 2.16 DAILY ACTIVITIES

The number of daily activities you undertake can contribute to your overall fitness and health. The Pixbee Pro Gen 2 Kids' 4G Smart Watch tracks your daily steps automatically.

### 2.16.1 MANAGING DAILY GOALS

You will receive a notification alert on the watch when you've achieved your daily goal.

#### Setting daily step goal

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Wellbeing** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap the **Today's Activity tile**.
4. Tap the **Settings icon**.
5. Tap **Daily step goal** to edit and save its setting.
6. Enable **Sedentary Reminder**.
7. Tap **<** to return to the previous screen.

## 2.16.2 VIEWING ACTIVITY INFORMATION

### Viewing activity on the watch

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Activity**.
3. Swipe screen to view steps and distance data.

### Viewing activity in the app

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Wellbeing** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap the **Today's Activity tile**.
4. Tap **Day, Week** or **Month** to view analysis on your activity level.

## 2.16.3 SETTING SEDENTARY REMINDER


1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Settings**.
4. Tap **Sedentary Reminder**. Turn on the switch for the reminder and edit your settings.

## 2.17 HEART RATE

The watch supports heart rate measurement. Measured heart rate is presented in Beats Per Minute (BPM).

To ensure measurement accuracy, wear the watch at least one finger above your wrist bone and make sure it is snug on your wrist, and wait until the measurement finishes.

### 2.17.1 MANUAL MEASUREMENT

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Heart Rate**.
3. Tap the **measurement icon** .

## 2.17.2 AUTOMATIC MEASUREMENT

The watch supports automatic heart rate measurement when this function is enabled. Please note that automatic monitoring increases battery consumption. A higher measurement frequency will result in greater battery usage.

### Enabling automatic measurement

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Wellbeing** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap the **Heart Rate tile**.
4. Tap the **Settings icon**.
5. Turn on the switch for **Upload Data**.
6. Tap **Upload Interval, Time Period** and **Repeat** to change their settings.

## 2.17.3 VIEWING HEART RATE INFORMATION

### Viewing heart rate on the watch

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Heart Rate** to view recorded data.

### Viewing heart rate in the app


1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Wellbeing** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap the **Heart Rate tile**.
4. Tap the **Date field** to view recorded data for different days.

## 2.18 BLOOD OXYGEN LEVEL

Blood Oxygen level (SpO<sub>2</sub>) is a percentage measure of your blood's oxygen-carrying capacity and a vital physiological indicator of your respiratory system.

To ensure measurement accuracy, wear the watch at least one finger above your wrist bone and make sure it is snug on your wrist. Keep your arm and wrist still during the measurement and wait until the measurement finishes.

### 2.18.1 MANUAL MEASUREMENT

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Blood Oxygen**.
3. Tap the **measurement icon** .

### 2.18. AUTOMATIC MEASUREMENT

The watch supports automatic blood oxygen measurement when this function is enabled. Please note that automatic monitoring increases battery consumption. A higher measurement frequency will result in greater battery usage.

#### Enabling automatic measurement

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Wellbeing** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap the **Blood Oxygen** tile.
4. Tap the **Settings icon**.
5. Turn on the switch for **Upload Data**.
6. Tap **Upload Interval**, **Time Period** and **Repeat** to change their settings.

### 2.18.3 VIEWING BLOOD OXYGEN INFORMATION

#### Viewing Blood Oxygen on the watch

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Blood Oxygen** to view recorded data.

#### Viewing Blood Oxygen in the app

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Wellbeing** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap the **Blood Oxygen** tile.
4. Tap the **Date field** to view recorded data for different days.

## 2.19 VOICE MEMO

The Pixbee Pro Gen 2 Kids' 4G Smart Watch includes a voice recording function.

### 2.19.1 CREATING VOICE MEMO

#### Recording voice memo

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Voice Memo**.
3. Tap the **Record button** to start recording.
4. Tap the **Stop button** to stop recording.

#### Reviewing voice memo

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Voice Memo**.
3. Tap a recorded file.
4. Tap on-screen buttons to replay and delete the recording.

#### Uploading voice memo

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Voice Memo**.
3. Tap the **Upload icon** to upload the recording to the cloud server.

### 2.19.2 ACCESSING VOICE MEMO IN THE APP

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Locate and tap **Voice Memo**.
4. Tap a recording to replay and delete it using onscreen buttons.

## 2.20 ALARM

You will receive an alarm notification on the watch when a set alarm is activated.




### 2.20.1 MANAGING ALARM FROM THE WATCH

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Alarm**.
3. Tap **Add button** to add a new alarm.
4. Tap an alarm to edit it.
5. Tap to save the setting.
6. Toggle the switch next to an alarm to enable or disable it.




### 2.20.2 MANAGING ALARM IN THE APP

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Alarm Clock**.
4. Tap **Add button** to add an alarm.
5. Tap an alarm to edit it.
6. Complete alarm setting by tapping **Save**.
7. Toggle the switch next to an alarm to enable or disable it.

### 2.21 STOPWATCH

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Stopwatch**.
3. Tap  to start or resume the stopwatch.
4. Tap  to stop the stopwatch.
5. Tap  to reset the stopwatch.

### 2.22 TIMER

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Timer**.
3. Tap **Add button** to add a countdown timer. Then adjust the time settings.
4. Tap  to start or resume the timer.
5. Tap  to stop the timer.
6. Tap  to reset the stopwatch.

## 2.23 CALCULATOR

The watch has built-in calculator.

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Calculator** to start using it.

## 2.24 GAMES

The watch includes mini game applications.

1. From the watch's home screen, press the **upper button** to open the applications list.
2. Tap **Games**.
3. Tap on a game to start playing.

## 3 PIXBEE JUNIOR APP

The **Pixbee Junior** app is a free companion app for the Pixbee Pro Gen 2 Kids' 4G Smart Watch.

The app provides watch user with facilities to chat, view notifications, assess location, manage profile, settings and recordings, and manage user accounts.

From time to time, we will add improvements to the watch and enhance app functionality. For the latest updates on our products, including this manual, please visit our websites at [pixbee.com.au](http://pixbee.com.au) and [pixbee.co.nz](http://pixbee.co.nz).

## 3.1 WATCH LOCATION

### 3.1.1 MANAGING POSITIONING

You can customise how the watch's location is determined and how frequently it is refreshed. These settings help you balance location accuracy with battery performance. For best tracking performance, we recommend choosing GPS as the positioning method.

#### Positioning method

The watch supports these positioning methods:

- **GPS Positioning** – Prioritises satellite signals for high-accuracy outdoor positioning.
- **Wi-Fi Positioning** – Prioritises Wi-Fi signals for improved accuracy in indoor or low signal environments.
- **LBS (Local Base Station)** – Uses nearby mobile network base stations to estimate location only when other methods are limited.

## Location refresh frequency

You can choose how often the watch updates its location by selecting a refresh mode:

- **Power Saving Mode**
- **Normal Mode**
- **Emergency Mode**
- **Custom Mode**

**NOTE:** Higher refresh frequencies provide more frequent updates but lead to increased power consumption. Lower frequencies extend battery life. Choose a mode that suits your child's daily routine and your monitoring needs.

## Setting LBS switch

Local Base Station (LBS) positioning provides the lowest accuracy and should be considered an approximate location.

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Positioning Settings**.
4. Tap **Local Base Station (LBS) Switch** to set on or off.


## Edit positioning settings

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Positioning Setting**.
4. Tap **Positioning Method**. Choose from **GPS** and **Wi-Fi**.
5. Select a **Location Refresh Frequency**.
6. Tap **Done**.


## Edit map setting

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Map Setting** to change the map.

### 3.1.2 VIEWING WATCH LOCATION

1. Open the Pixbee Junior app and log in.
2. Go to the **Locate** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap the **Refresh icon**  to manually update and retrieve the watch's current location. It may take up to 2 minutes for the watch's location to show on the map.
4. Tap the **Map Layer icon** to switch between different map styles.
5. Tap the **Direction icon** to view navigation directions to the watch's location.

### 3.1.3 VIEWING WATCH TRAVEL HISTORY

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Travel History**.
4. Select a date to view available watch's movement records. Tap  to replay available movements. Tap **Movements** to view movements timeline.

### 3.1.4 FIND WATCH

This feature helps you locate the watch if it's misplaced nearby. When activated from the app, the watch will ring, making it easier to find within close range - such as around the home, in a bag, or under furniture.

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Find the Watch**. Once the watch is located, simply stop the alert on the watch.

### 3.2 GEOFENCE (SAFETY ZONE)

The **Geofence** feature allows you to create a virtual safety zone around a specific location, such as your home, school, or a trusted area. When enabled, the approved persons will receive alert notifications whenever the child (watch user) enters or leaves the defined zone.

## How Geofencing works

- A geofence is created using a map-based radius.
- The watch continuously monitors its location.
- When the watch crosses the boundary of the set geofence, alerts are sent only to the watch administrator and authorised family members.

**NOTE:** Geofence alerts rely on GPS and network connectivity. Accuracy may vary by environment.

### 3.2.1 SETTING UP A GEOFENCE

The app supports creation of multiple geofence zones.

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **All-Day Guard**.
4. To add a GPS-geofence, tap **GPS Positioning**. Tap **Add Geofence**. Hold and drag the map to position the geofence zone over the desired area to be monitored. Use two fingers to zoom in or out on the map. Set a geofence radius and the type of alert. Enter a geofence name. Save the settings.
5. To set a WiFi-geofence, tap **WLAN Positioning**. Tap **Add Geofence**. Tap **Search** to identify Wi-Fi network connected to your phone. Enter a geofence name and save the settings.
6. Turn on the geofence switch to activate it.

### 3.2.2 MANAGING GEOFENCES

#### Edit a Geofence

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **All-Day Guard**.
4. Tap a geofence to edit its settings.
5. Tap **Save**.

#### Delete a Geofence

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.

3. Tap **All-Day Guard**.

4. Tap a geofence.

5. Tap **Delete**.

### 3.3 ALERTS AND NOTIFICATIONS

You can view alerts, requests and notifications in the app. Examples of messages include but are not limited to; Friend Requests, Geofence Alerts and Charging Notifications.


#### Viewing Alerts, Requests and Notifications

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Chat** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Notifications**.

### 3.4 WATCH MANAGEMENT

#### 3.4.1 ADDING DEVICE

The app supports pairing with multiple devices.

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab.
3. Tap the **Add icon**  at the upper right corner of the screen.
4. On the **Add Watch** page, complete watch binding by one of the two methods:
  - A. By scanning the QR code on your watch screen, or
  - B. By entering the IMEI number of your watch. You can find the IMEI number on the watch packaging or at the back of the watch.
5. If the watch is currently managed by administrator, remind the administrator to review and approve your binding request in their account.



#### 3.4.2 EDITING WATCH PROFILE

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.

3. Tap **Watch Profile** to edit watch's profile image, watch name and watch number.

### 3.4.3 DISCONNECTING THE WATCH

1. On the administrator's smartphone, open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Watch Profile**.
4. Tap **Disconnect the Watch**.

## 3.5 ACCOUNT MANAGEMENT

### 3.5.1 CHANGING ACCOUNT EMAIL

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Your Email** and follow prompts to edit setting.

### 3.5.2 CHANGING ACCOUNT PASSWORD

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Modify Password** and follow prompts to edit setting.

### 3.5.3 DELETING YOUR ACCOUNT

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Your Profile**.
4. Tap **Delete account** and follow prompt to confirm.

### 3.5.4 LOGGING OUT

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **Your Profile**.
4. Tap **Log out** and follow prompt to confirm.

## 3.6 UPDATING THE APP

Search for **Pixbee Junior** on Apple AppStore or Google Play to update the app.

### 3.7 VIEWING THE APP INFORMATION

1. Open the Pixbee Junior app and log in.
2. Go to the **Device** tab. If multiple watches are paired, swipe the **Current watch tile** to select the correct one.
3. Tap **About Us** to view app version, policy and agreement. Tap **About Us** to learn more.

## 4 SPECIFICATIONS

<b>Display</b>	1.4-inch IPS Touch Screen	
<b>Display Resolution</b>	240 x 240	
<b>Memory</b>	8GB (ROM) + 1GB (RAM)	
<b>Camera</b>	5 MP	
<b>Connectivity</b>	Cellular Network, Wi-Fi	
<b>Network Frequency Bands</b>	4G	LTE-FDD: B1 / 3 / 5 / 7 / 8 / 28F LTE-TDD: B40
	3G	UMTS: B1 / 5 / 8
<b>VoLTE</b>	Support	
<b>Wi-Fi</b>	2.4GHz	
<b>Positioning</b>	Global Navigation Satellite System: GPS + BDS	
	Wi-Fi	
	Local Base Station	
<b>SIM Slot</b>	For Nano-SIM (SIM card not included)	
<b>Battery Capacity</b>	700mAh	
<b>Rated Input</b>	5V --- 1.0A	
<b>Charging Time</b>	Approximately three hours for a full charge	
<b>Battery Life*</b>	Up to 1 day	
<b>Ingress Protection</b>	IP68	

<b>Watch Dimension</b>	262mm(L) x 41mm (W) x 15mm (T) (including straps and protrusions)
<b>Watch Strap Width</b>	20mm
<b>Watch Strap Length</b>	122mm/80mm
<b>Wrist Circumference</b>	140mm - 205mm
<b>Phone Compatibility</b>	Android 7.0 and iOS 15.0 versions and above
<b>Operating Temperature</b>	-10°C to 40°C
<b>Charging Temperature</b>	0°C to 40°C
*Useful battery life will be shortened with more frequent use of call, chat, location check, automatic health measurements, screen activation, vibration notification and other functions.	

## 5 ACCESSORIES

Visit our websites listed at the back of this manual to learn more about these accessories.

ITEM CODE	ITEM DESCRIPTION
PXB-P2ZCH	Recommended charging dock
PXB-P2ZSP	Recommended screen protector
PXB-P2ZSTBK	Recommended watch strap, black
PXB-P2ZSTSG	Recommended watch strap, space grey

## 6 SAFETY AND HANDLING

**WARNING:** Failure to follow safety instructions could result in fire, electric shock, injury or damage to your watch or other properties and invalidate warranty.

- The Pixbee Pro Gen 2 Kids' 4G Smart Watch is not intended for medical or therapeutic use. Any data or information provided should not be used for the diagnosis, treatment, monitoring, or prevention of other health conditions. Always consult your doctor for health and medical advice.

- To prevent watch failure, do not place the watch and its accessories near extreme temperatures.
- Do not use the watch in saunas, hot springs, deep dives or high temperature and high humidity environments.
- To prevent damage, do not subject the watch and its accessories to sharp objects, impacts, or shock.
- To avoid damage and injury, do not attempt to disassemble, modify, or repair the watch and/or its accessories.
- Before charging, use a clean cloth to wipe and remove any residual sweat or moisture on the watch contact pins.
- To prevent short circuits, keep the magnetic charging contacts and charging port dry, clean, and away from conductive materials such as metal powders, pencil leads, and liquids.
- Charge the watch with a manufacturer recommended charging dock and cable for Pixbee Pro Gen 2 Kids' 4G Smart Watch, a USB port of a computer, or a third-party power adaptor that is fully compliant with USB 2.0 or later and with applicable safety standards, national and local laws and regulations.
- Do not use the watch while charging. The watch and power adaptor will become warm when charging. Sustained contact with warm surfaces for long periods of time may cause discomfort or injury. Allow the watch to cool down completely before wearing it.
- To protect the watch's performance, keep it away from strong magnetic fields and objects such as magnetic stripe cards, credit cards, phone cards, passbooks, and microwaves.
- Do not expose the watch and charging cable to high temperatures for a prolonged period.
- If you find the watch particularly uncomfortable, please adjust the watch strap or remove it.
- Clean and dry the watch if exposed to fresh water, perspiration after workouts, or heavy sweating. Wearing dirty, wet straps can cause skin irritations.

- Some users may experience skin irritation after prolonged use of the watch, especially if you have sensitive skin or allergies. If you experience any skin irritation, please stop wearing the watch.
- If necessary, use only a soap-free cleanser to clean the watch and let it dry completely. Chemical cleaners and solvents can damage plastic components and finishes.

## 7 WARRANTY TERMS AND CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian Consumer Law. Directed Electronics Australia Pty Ltd (Directed Electronics) warrants that this product is free from defects in material and workmanship for a period of 12 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from alterations of the product, accident, misuse, abuse or neglect. To claim the warranty, you must return the product to the retailer from which it was purchased or if that retailer is part of a National network, a store within that chain, along with satisfactory proof of purchase. The retailer will then return the goods to Directed Electronics.

Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection.

You will bear all costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics.

**Please scan this QR code for customer support:**



## **7.1 INDEMNITY**

You agree to defend, indemnify and hold harmless Pixbee and its subsidiaries and affiliates from and against any and all claims, proceedings, injuries, liabilities, losses, costs and expenses (including reasonable legal fees), including but not limited to, claims alleging negligence, invasion of privacy, copyright infringement and/or trademark infringement against Pixbee and its subsidiaries and affiliates, relating to or arising out of your breach of any provision of these terms, your misuse of Pixbee products or its services, or your unauthorized modification or alteration of products or software.

## **7.2 WARRANTY AND WARRANTY DISCLAIMER**

Pixbee has a limited warranty, whereby Pixbee warrants to you and only to you that this Pixbee product will be free from defects in materials and workmanship for one (1) year from the date of your purchase (unless a longer warranty period is required by law). The specifics of this Pixbee limited warranty are covered in this manual.

To the extent possible under governing law, other than the above product warranty for the Pixbee product you understand and agree that the Pixbee services are provided on an "as is" and "as available" basis.

Pixbee makes no warranty that the Pixbee product and services will meet your requirements or that use of the Pixbee services will be uninterrupted, timely, secure or error-free. Nor does Pixbee make any warranty as to the accuracy or reliability of any information obtained through Pixbee (including third party content), that any defects in the Pixbee products or services be corrected or that the Pixbee products or Pixbee services will be compatible with any other specific hardware or service.

Further, Pixbee does not warrant that Pixbee products or services or Pixbee servers that provide you with data and content are free of viruses or other harmful components.

Pixbee also assumes no responsibility for and shall not be liable, for any damages caused by viruses that may infect your Pixbee. In the event of any loss, damage or injury, you will not look to Pixbee to compensate you or anyone else. You release and waive for yourself and

your insurer all subrogation and other rights to recover against Pixbee arising as a result of the payment of any claim for loss, damage or injury.

Pixbee equipment and services do not cause and cannot eliminate occurrences of certain events, including, but not limited to fires, floods, burglaries, robberies and medical problems. Pixbee makes no guarantee or warranty, including any implied warranty of merchantability or fitness for a particular purpose, that the Pixbee equipment and services provided will detect or avert such incidents or their consequences.

Pixbee does not undertake any risk that you or property, or the person or property of others, may be subject to injury or loss if such an event occurs. The allocation of such risk remains with you, not Pixbee.

Other than the above product warranty for the Pixbee products, its suppliers disclaim all warranties of any kind, whether express, implied, or statutory, regarding the Pixbee services, including any implied warranty of title, merchantability, fitness for a particular purpose, or non-infringement of third-party rights.

Because some jurisdictions do not permit the exclusion of implied warranties, the last sentence of this section may not apply to you.

Pixbee hereby further expressly disclaims all liability for any claims for service failures that are due to normal product wear, product misuse, abuse, product modification, improper product selection or your non-compliance with all applicable federal, state or local laws.

This warranty and warranty disclaimer give you specific legal rights, and you may have other rights that vary by state, province, or country. Other than as permitted by law, Pixbee does not exclude, limit or suspend other rights you have, including those that may arise from the nonconformity of a sales contract.

For a full understanding of your rights, you should consult the laws of your state, province, or country. For our Australian customers: Please note that this warranty is in addition to any statutory rights in Australia in relation to your goods which, pursuant to the Australian Consumer Law, cannot be excluded.

### **7.3 LIMITATIONS OF LIABILITY**

Under no circumstances will Pixbee be liable in any way for any content, including, but not limited to, the loss of content, any errors or omissions in any content, or any loss or damage of any kind incurred in connection with use of or exposure to any content posted, emailed, accessed, transmitted, or otherwise made available via Pixbee.

Pixbee liability for damages, especially for breach of duty or obligation, delay in performance, non-performance, or malperformance shall be precluded, except when these are due to negligent breaches of any significant contractual duty or obligation on the part of Pixbee. Any liability for negligence is limited to direct losses usually and typically foreseeable in such case. Should the claim for damages be based on wilful or grossly negligent breach of contractual duty or obligation on the part of Pixbee, the preclusion and limitation of liability mentioned in the preceding sentences will not apply. The preceding preclusion and limitation of liability will also not apply to claims for damages arising out of loss of life, bodily injury or health impacts for which Pixbee may be liable, or for non-contractual liability.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Additionally, this provision is not intended to limit Pixbee's liability in the event of Pixbee's wilful or intentional misconduct.









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